

Valley Council Community Care Hub

Connecting organizations & community members through a shared network of care



The Valley Council Community Care Hub is an innovative collaboration designed to improve community health and quality of life for Valley residents.

We build relationships among health, social service, and access point organizations through a shared referral network, making it easier for community members to access the resources they need to stay safe and healthy.

The concept is simple yet powerful. When a community member is struggling with food insecurity, they are often facing other challenges like housing instability, mental health concerns, or difficulty paying for utilities. These problems are connected, and no single organization can solve them all. The Valley Council Community Care Hub helps providers work together to share referrals, reduce duplication, and collaborate so people get the support they need without navigating multiple systems on their own.

From the 2025 Valley Community Index, we know that Valley residents face challenges:



1 in 3 Valley households struggle to consistently meet their everyday basic needs



Food insecurity is growing with the use of food pantries up by 37% in the Valley



One third of Valley households spend 30% or more of their income on housing

Created by the Valley Council for Health and Human Services, the Valley Council Community Care Hub is a community-wide initiative, bringing local organizations together to address these challenges and increase our collective impact. The Valley Council Community Care Hub is available at no cost to organizations or community members.

The Valley Council Community Care Hub uses Unite Us as its care coordination tool, allowing organizations to connect people directly to resources and track whether needs are met. This shared approach ensures no one falls through the cracks and services are provided in a respectful, coordinated way.

By working together through the Valley Council Community Care Hub, we can strengthen relationships, improve access to care, and build a strong support network for everyone in the Valley.

Learn more and get involved at valleycouncil.org

Valley Council for Health and Human Services

A Collective Impact Partnership

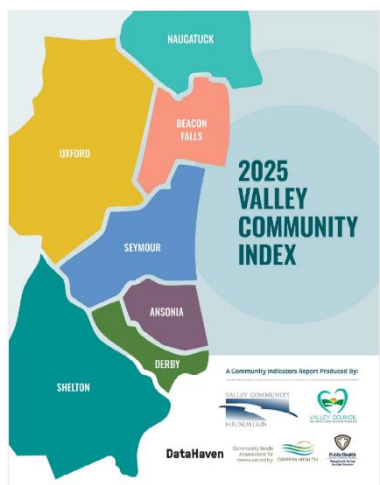


The Valley Council for Health and Human Services (“Valley Council”) is a collective impact partnership of nonprofit organizations that serve the residents of Connecticut’s Lower Naugatuck Valley (Ansonia, Beacon Falls, Derby, Naugatuck, Oxford, Seymour, and Shelton).

Established in 1993, the Valley Council has initiated and supported numerous initiatives to improve life in the Valley through successful collaboration among our member organizations and community partners. In 2022, we began our journey to become a Collective Impact partnership and increase our ability to support the community.

Collective impact is about creating structured collaboration towards shared goals. Advancing change rooted in equity, the Valley Council helps members align efforts, share resources, and address root causes together.

The Valley Council works to strengthen the capacity of our members and community partners to provide high quality health, wellbeing and human resources in the Valley region that address social drivers of health. By coming together to build relationships, exchange ideas and initiate community solutions, we collaborate to improve quality of life for Valley residents.



2025 Valley Community Index

A snapshot of life in the Valley

A triennial profile of life in the Valley, the 2025 Valley Community Index is developed through a collaboration of community partners and stakeholders. Drawing from local data, research, and the voices of community members and professionals, the Index offers key insights into the social, economic, and health factors that impact Valley residents. The Index provides the data and community voice that guides the Valley Council’s collective work, ensuring the Valley Council Community Care Hub responds to real needs. Nonprofits, towns, cities, and other organizations use the 2025 Valley Community Index to guide strategic planning, secure funding, and advocate for the resources that help our communities thrive.

A copy of the 2025 Valley Community Index is available at valleycouncil.org or scan the QR code.

